

MOTORHOME HIRER'S GUIDE

CHAUSSON 2 BERTH

Thank you for choosing MHK.

These notes are provided as a guide for your reference and outline a few simple rules and guidelines to help make the most of your motorhome holiday.

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General Care of the Motorhome

Be sure that you feel confident with all the operations and functions of the motorhome.

If you are uncertain of anything please ask us to clarify it during the hand over.

Please remember at all times that in order to keep the overall weight down many of the fittings are quite fragile – and expensive. In particular the windows must be closed gently and as the table is in fact hollow, don't drop anything onto it. A broken window or table top will cost you about £350!

Pre-Travel Checks

You can do serious damage if you move off without carrying out these checks:

- All cables and hoses are unplugged
- *Gas has been turned off at the bottle and the fridge set to 'Vehicle Battery'
- All windows and skylights are closed and locked
- Aerial has been lowered and levelled
- Loose articles, cupboards and drawers are secured
- **All occupants are using seat belts

* IT IS ILLEGAL TO TRAVEL WITH THE GAS CYLINDERS TURNED ON.

** IT IS ILLEGAL FOR ANYONE TO TRAVEL IN THE VEHICLE WITHOUT WEARING A SEAT BELT

Vehicle Return

The motorhome must be returned on time in a clean state and with the toilet cassette emptied.

DO NOT use any cleaners apart from those provided.

Remember there is a £50 penalty for failing to empty and clean the inside of the toilet cassette.

The vehicle must be returned with a full tank of diesel.

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Water Systems

Fresh Water

The fresh water tank holds 130 litres. Driving with a full tank will increase the fuel consumption.

We will fill the tank 1/2 full for hand over. This ensures there is enough for the odd cup of tea etc. before you arrive at your destination. So fill up the tank when you arrive, and, if you wish, drain off down to about 1/2 when you set off again.

You can check the level of the contents on the control panel by the entrance door.

Using the fresh water system with lower levels 1/2 full can cause severe damage to the water pump which can only be fixed after the vehicle has been returned, leaving you without water for the rest of your hire.

To fill the fresh water tank, place a hose into the water filling inlet, which is located on the left-hand side of the vehicle to the rear of the passenger door.

Please note we do not recommend you use the fresh water system for drinking water.

Waste Water

To empty waste water (shower and sinks - nothing to do with the toilet), park the motorhome over an appropriate area and pull the handle under the rear right of the vehicle towards you and stand well back!.

There is a second tank for the sink. The handle can be found on the right hand side close to the exhaust pipe. Close handle when finished.

Note: When the waste tank is full the red light will come on on the control panel and you will not be able to run any fresh water.

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Toilet

Before using the toilet, press the blue button on the top to release a small amount of water into the bowl.

Only use the special paper provided and NEVER put other items or sanitary wear in the bowl.

To flush, pull the grey lever on the right-hand side which slides open the 'blade' thereby emptying the bowl. Make sure you close the blade after use. Should the red light come on you need to empty the cassette.

To empty the toilet cassette, which is behind a locked panel on the left hand side of the outside of the vehicle marked WC, lift the yellow flap and pull the cassette towards you. If it appears jammed the blade was not properly closed - see above. Extend the end tube and unscrew the yellow cap. Press the yellow button to release the vacuum and pour waste into designated area, rinse the cassette out, and then add 50ml of toilet chemical along with a cupful of water before replacing.

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Electrical Systems

There are two types of electrical systems aboard the motorhome: 12 volt and 240 volt.

12 Volt

Engine Battery

The 12 volt supply from the engine is from a normal 12 volt vehicle battery and is used to start the motorhome and to supply all the normal electrical accessories used in a vehicle (radio, Sat Nav etc.). It will also run the fridge and charge the leisure battery while on the move.

This battery does NOT supply anything in the living area when the engine is switched off.

Leisure Battery

This is a 12 volt battery but of a different kind from the engine battery since it does not need to give a large surge of power to start the engine but instead provide a continuous supply of electrical power to the living area, for the internal lights, TV etc. The leisure battery is trickle charged by the vehicle engine whilst driving (but note this will not be sufficient if the leisure battery is completely discharged) and from either a portable generator or from a 240 volt hook up, the cable for which is provided.

240 volt

There is a 240 volt electrical system onboard which is the preferred method of supply when the vehicle is parked up - typically on an allocated pitch on a camp site.

Once hooked up to a 240 volt supply you can use standard 240 volt accessories such as microwaves, fans etc. as if you were at home, but you must be careful not to overload the system by using more than one appliance at a time, which will trip out a fuse.

The overload trip switches are located in the 'garage' storage area.

The 240 volt hook up will also recharge the leisure batteries.

The single power point is 240v and will only work when hooked up.

Hooking up to a 240 volt supply

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Check all switches are in the off position. Ensure you connect the hook-up cable to the motorhome FIRST before plugging in to the 240 volt supply.

When disconnecting , unplug the hook-up cable from the 240 volt supply first and then from the motor home. Return the hook-up cable to the rear storage compartment.

We also supply a 3pin domestic adaptor and a if going abroad a European adaptor.

You can keep an eye on the battery levels on the control panel by the entrance door.

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Gas System

This vehicle is fitted with a refillable "Gaslow" system. This allows you to refill the fitted gas bottle at any garage selling LPG (liquefied petroleum gas, also known as Autogas).

You will find a book in the glove pocket showing where you can find garages selling LPG. On the Continent there are many more such garages but you will need to use the adaptor which you will find in the gas locker.

LPG is highly flammable and explosive, so unnecessary tampering with the cylinder is prohibited unless you are turning on/off the control tap on top of the cylinder. This **MUST** be turned off during travel as it is **ILLEGAL** to travel with it turned on.

There is an outlet on the right hand side of the vehicle which allows you to plug a gas barbeque in to the motorhome's gas supply.

LPG is heavier than air and will sink to the bottom of any area. This is why the locker that holds the cylinders has holes to allow an escape route for any leaking gas. **NEVER** block these holes nor store anything other than the fitted LPG cylinders in the locker.

You will find 4 red isolation switches in the cupboard. From top to bottom they are Oven, Fridge, Hob, Boiler. If there is a problem with one of the appliances this allows you to isolate it whilst continuing to use the others, but do not touch them otherwise.

Before using the gas system ensure you have removed the vent cover on the outside of the vehicle behind the passenger door. This should be replaced before moving off.

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Heating and Hot Water

The controls for the heating and hot water can be found on the side of the bedseats in the bed.

Heating

The heating is controlled by the right hand control next to the hot water rocker switch on the side of the bed. The heating is run on diesel and will only work if the tank is more than 25% full. The centre of the control sets the temperature. Along the side are three buttons. Press the bottom button to blow cold air, press the top one for hot air and the centre one to switch off.

Hot Water

The hot water system is run by gas. Before using remove the vent cover on the outside of the vehicle. This should be replaced before moving off.

Ensure the gas is turned on and turn on the master switch and the water pump (top and bottom right-hand buttons on the control panel).

The hot water is controlled by a small white rocker switch on the side of the bed. Press up for 40 degrees; press down for 60 (recommended for showers). It will take about 10 minutes for the water to get hot. Remember that the hot water tank only holds about 10 litres at a time.

Refrigerator

The fridge will work on 240v (hookup), 12 volts (vehicle battery) or gas. You must set the source manually. The most efficient is on mains hook-up, when parked. Remember to switch to the 12 volt source when you drive off.

The small centre button is the on/off button and the right knob controls the temperature.

When in operation a small blue light will show. If this flashes there is a fault .

The vehicle battery is powerful enough to maintain temperature whilst driving. It will NOT cool the fridge down any further. Remember it does take several hours for the fridge to cool down.

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TV/DVD

Make sure the TV is plugged in. Press the red button on the remote and the light on the TV will go green.

You can watch "ordinary" TV, Freeview TV if in an area covered by Freeview or you can watch a DVD. To select, repeatedly press the TV/AV button until 'TV' shows for ordinary TV, 'DVB' for Freeview, or 'DVD' to watch a DVD.

When finished press the red button on the remote and unplug the set and restow it.

Before moving off the aerial must be lowered with the red mark facing forward.

Keys and Alarm

The large key is the ignition key and also operates the cab doors and unlocks the fuel filler cap located behind a flap by the passenger door.

The small key opens the side door, the 'garage' storage area, gas cylinder locker, toilet cassette and fresh water filler.

The fob operates the alarm and the central locking for the cab doors. To set the alarm and lock the cab press the smooth button. The lights will flash twice. To deactivate the alarm press the smooth button again. The lights will flash once to indicate the alarm is deactivated. When activating the alarm please note that you must wait until the cab courtesy light goes out. This takes 27 seconds!

You can lock all the doors manually from the inside.

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Control Panel

Situated next to the door the control panel gives you a visible readout of each of the following:

- Top Left - Leisure Battery
- Top Right - Master Electricity switch
- Centre Left - Engine Battery
- Centre Right - NOT USED
- Bottom Left - Freshwater Tank
- Bottom Right - Water Pump
- Waste Water Tank - Red warning light will come on if the tank needs emptying

We advise you check these regularly to avoid running short of power/water unexpectedly.

Punctures, Breakdowns etc.

The vehicle spare wheel is located under the rear of the vehicle.

To open the bonnet insert the key through the black rubber square above the middle of the FORD logo on the radiator grill. Turn to the left and then to the right.

There is a towing eye on the front left-hand side of the vehicle.

In the event of a breakdown ring 0845 600 5801 (UK), or +44 1737 815 289 (Europe).

Any problems, call us on 07884 262100.

Vehicle Dimensions

Length: 5.67m

Height: 2.71m.